



RMA REQUEST FORM

To replace a defective product, fill out your contact and product information. Contact ACP-EP Memory by phone, fax or email to receive your RMA (Return Material Authorization) number.

Toll Free Phone: (877) 292.1701
 Phone: (949) 861.2800
 Fax: (949) 861.2812
 Email: r_support@acp-ep.com

RMA#

Customer Return Materials Authorization

Customer Details			
Company:	Contact:	ID:	
Address:	Phone:	Fax:	
	Email:		
City:	State:	Zip:	

Credit Card Information		
<p>The below Credit Card Information is REQUIRED for all Advanced Replacements of product. The Credit Card will ONLY be charged if the defective product is NOT returned.</p>		
Credit Card Number:	Exp:	Security Numbers:
Name on Credit Card:		

Product Details					
Item	P/N	Qty	Reason for Return	System	Date

Received By: _____	Received On: _____
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Shipping Directions

Once the form has been completed with the RMA #, ship product and form back to:

ACP-EP

(Please Call for Address)

- Please put RMA number on outside of the package
- New product will be shipped out as soon as defective product is received
- If product is not a manufactures defect, it will be shipped back at customers expense
- Product that is replaced in advanced must be returned within seven (7) days or customer will be billed
- Parts must be returned with reasonable care & packaging


**Add-On
Computer**
MEMORY UPGRADES

TECH SUPPORT (949) 861-2800

P/N: AA533D2S3/256MB

IMSKU: F72387 10357

256MB PC2-4200 DDR2-533 SODIMM



8 21455 00002 1

IM SKU #

PART NUMBER

The diagram shows a memory upgrade product with a barcode. The barcode is labeled with the number 8 21455 00002 1. A line connects the P/N: AA533D2S3/256MB to the barcode. Another line connects the IMSKU: F72387 10357 to the IM SKU # label. A third line connects the P/N: AA533D2S3/256MB to the PART NUMBER label.