



RMA REQUEST FORM

To replace a defective product, enter your contact info and product information in the form below. Next, fax or email it to customer support. You will be contacted by a customer support representative with details for obtaining a refund or replacement.

Toll Free Phone: (877) 292. 1701
Phone: (949) 861.2800
Fax: (949) 861.2811
Email: c_support@acp-ep.com

RMA# _____

Customer Return Materials Authorization

Customer Details

Company: _____ **THIS IS AN ADVANCE REPLACEMENT**

Credit Card Number*: _____
**ONLY MASTERCARD OR VISA ACCEPTED*

Address: _____ Exp: _____ Security Numbers: _____

City: _____ Name on Card: _____

State: _____ Zip: _____ Billing Address: _____

Contact: _____

Phone: _____ Fax: _____ City: _____

Email: _____ State: _____ Zip: _____

Product Details

Part Number	IM Sku #	Qty	Reason for Return	System	Date
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Notes:

Request received by: _____ Sent On: _____

Shipping Directions:

Once the form has been completed with the RMA #, ship product and form back to:

ACP-EP
RMA#
Please Call For
Shipping Address

- Please put RMA number on outside of the package
- New product will be shipped out as soon as defective product is received
- **Advance Replacement RMAs will be charged when product is shipped and credited when product is received**
- If product is not a manufactures defect, it will be shipped back at customers expense
- Parts must be returned with reasonable care & packaging
- ACP-EP recommends shipping with a carrier that provides tracking information

Add-On
Computer
MEMORY UPGRADES

256MB PC2-4200 DDR2-533 SODIMM

TECH SUPPORT (949) 861-2800

P/N: AA533D2S3/256MB

IMSKU: F72387

10357



IM SKU #

PART NUMBER